



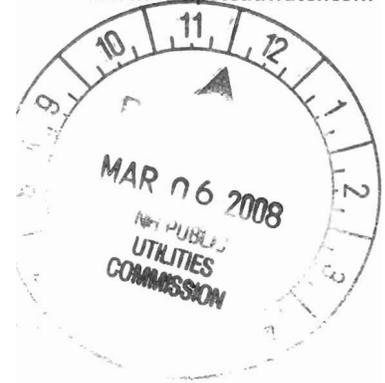
HAMPSTEAD AREA WATER COMPANY, INC

DW08-037

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March 5, 2008



Ms. Debra Howland
Executive Director & Secretary
NH PUC
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429

RE: Tariff Change – Service Charge

The Company would like to change the service charge for customers who fail to pay their bills until one of our service people is required to go to the customer's home for disconnection. . We spoke with Eileen Hadley and she suggested that we make an administrative request for same.

Currently when the Company sends one of our workers out to the residence to turn off service for non-payment, the worker attempts to contact the customer at home upon arrival. At that time, the customer is offered the option of making payment in order to avoid disconnection. Currently there is no service charge contained in our tariff to allow us to collect for making that service call. Our tariff only provides for a *disconnection fee*. If there is no disconnection due to payment made in hand, we cannot currently charge for that service call.

Pursuant to PUC Code #: 1203.11q: "A utility may charge for collection of payment at the customer's premises in accordance with the utility's tariffs on file with the commission." Accordingly, we would request to add to our tariff the following:

Whenever the Company sends an employee to the customer's premises for the purpose of disconnecting service for non-payment and the customer tenders payment in full of the bill or makes other arrangements for payment to prevent disconnection, the Company may require in addition to that payment in arrears , a payment of one-half the service charge.

Please submit this request to the Commission for their action. Thank you for your assistance in this regard.

Very truly yours,

Robert C. Levine
General Counsel

RCL\ja

cc: Christine Lewis Morse, VP, Harold Morse, GM, John Sullivan, Controller
Stephen St. Cyr